



HY463 - Συστήματα Ανάκτησης Πληροφοριών Information Retrieval (IR) Systems

Ομαδοποίηση Εγγράφων (Document Clustering)

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Clustering

- **Clustering** is the process of grouping similar objects into naturally associated subclasses.
- This process results in a set of “clusters” which somehow describe the underlying objects at a more abstract or approximate level.
- The process of clustering is typically based on a “similarity measure” which allows the objects to be classified into separate natural groupings.
- A **cluster** is then simply a collection of objects that are grouped together because they collectively have a strong internal similarity based on such a measure.
- A **similarity measure** (or **dissimilarity measure**) quantifies the conceptual distance between two objects, that is, how alike or dislike a pair of objects are.
 - Determining exactly what type of similarity measure to use is typically a domain dependent problem.



Clustering

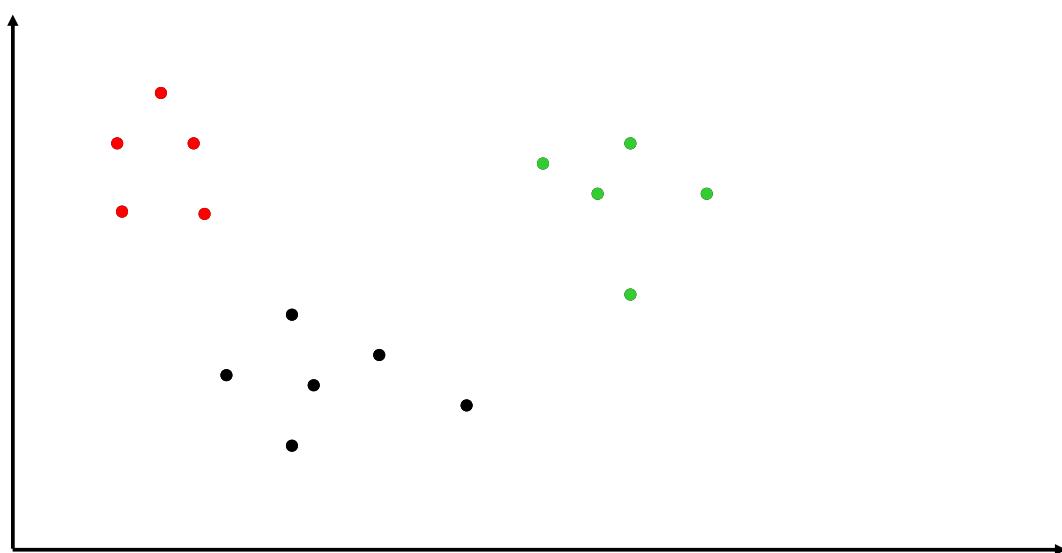
A clustering of a set N is a partition of N , i.e. a set C_1, \dots, C_k of subsets of N , such that:

$$C_1 \cup \dots \cup C_k = N \quad \text{and} \quad C_i \cap C_j = \emptyset, \text{ for all } i \neq j.$$

- Clustering is used in areas such as:
 - medicine, anthropology, economics, data mining
 - software engineering (reverse engineering, program comprehension, software maintenance)
 - information retrieval
- In general, any field of endeavor that necessitates the analysis and comprehension of large amounts of data may use clustering.



Clustering Example





Παράδειγμα ομαδοποίησης αποτελεσμάτων

www.vivisimo.com

The screenshot shows the Vivisimo search interface. In the top left, there's a sidebar with a tree icon and a list of categories under 'Clustered Results'. The main area displays search results for the query 'Trees'. At the top, it says 'Top 197 results of at least 24,720,433 retrieved for the query Trees (Details)'. Below this, there are several items listed, each with a title, a brief description, and a URL.

- Trees?** [new window] [preview]
Brief and Straightforward Guide to Buying a Tree
wisegeek.com
- Plants** [new window] [preview]
We've Found the Top 4 Sites about Plants
Best4Sites.net
- Angelgrove Tree Seeds seeds for growing trees Japanese Maples ...**
[new window] [frame] [cache] [preview] [clusters]
Seeds for many different flowering trees, including shade trees; ornamentals such as Japanese maples, bo shrub roses.
www.trees-seeds.com - Looksmart 3, Wisenut 4, MSN 11, Open Directory 21, Gigablast 43
- The National Arbor Day Foundation** [new window] [frame] [cache] [preview] [clusters]
Information on tree and shrub care; education resources related to trees; promoting the planting and maintenance of forests through Arbor Day programs, Tree City USA, and other programs.
www.arborday.org - Wisenut 2, MSN 6
- British Trees Website Home Page - native, forestry, conservation, british-trees...**
[new window] [frame] [cache] [preview] [clusters]
..... trees from the Woodland Trusts all new Native Tree Shop.. Trees packs ... British Trees website aim: definitive guide to British tree ...
www.british-trees.com - Gigablast 1, Wisenut 14
- Trees** [new window] [frame] [cache] [preview] [clusters]
Full of interactive adventures to explain why trees have different shapes, how squirrels help oak trees to spread their seeds, and how trees protect their space.

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Παράδειγμα ομαδοποίησης αποτελεσμάτων

www.vivisimo.com

This screenshot shows the same Vivisimo search interface but within a Netscape browser window. A red circle highlights the Vivisimo logo in the top left corner of the browser frame. The search results for 'Information Retrieval' are displayed, showing a list of documents categorized by retrieval group.

Cluster	Title	Description
Cluster Information Retrieval Group	1. Glasgow Information Retrieval Group [new window] [frame] [preview]	The Information Retrieval Group Congratulations to Prof. Keith van Rijsbergen, who has recently ... Members ... organising the Information Retrieval in Context Workshop at SIGIR 2004 ... URL: ir.dcs.gla.ac.uk - show in clusters Sources: Wisenut 1
Cluster Information Retrieval Group	2. (UK) University of Sheffield Information Retrieval Group [new window] [frame] [preview]	The primary research areas of the group include statistical information retrieval techniques, multimedia browsing, retrieval, and personal information management and retrieval. URL: ir.shef.ac.uk - show in clusters Sources: Open Directory 8
Cluster Information Retrieval Group	3. The Glasgow Information Retrieval Group [new window] [frame] [preview]	Has a research program aimed at giving better access to multi-media information. URL: ir.dcs.gla.ac.uk - show in clusters Sources: Open Directory 14
Cluster Information Retrieval Group	4. Retrieval Group Homepage [new window] [frame] [preview]	... The Retrieval Group of the Information Access Division works with industry ... support specific information sub-tasks such as cross-language retrieval and multimedia retrieval ... URL: www-nlpir.nist.gov - show in clusters Sources: MSN 32

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Παράδειγμα ομαδοποίησης αποτελεσμάτων

Back Forward Reload Stop Home Netscape Search Customize...

Vivisimo®

company | products | solutions | customers | demos | press

Information Retrieval the Web **Search** Advanced Help!

Search [Custly.com](#) with our NEW [FireFox Toolbar](#)

Clustered Results

Information Retrieval (260)
Software (30)
Information Retrieval System (26)
Processing, Natural Language (16)
Research Group (16)
Book (15)
Baeza-Yates (3)
Online Book (2)
Management, Indexing (3)
Springer (2)
Storage and Retrieval (2)
Publicly available rate for the same hotel (3)
SIGIR (11)
Programs Databases (12)
Computing (13)
Management, Information Retrieval (9)
Information Retrieval Group (1)

Cluster Information Retrieval Group contains 7 documents.

- Glasgow Information Retrieval Group** [new window] [frame] [preview]
The **Information Retrieval Group** Congratulations to Prof. Keith van Rijsbergen, who has recently organising the **Information Retrieval** in Context Workshop at SIGIR 2004 ...
URL: ir.dcs.gla.ac.uk show in clusters
Sources: [Webnut_1](#)
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- Retrieval Group Homepage** [new window] [frame] [preview]
... The Retrieval Group of the **Information Access Division** works with industry ... support specific sub-tasks such as cross-language **retrieval** and multimedia **retrieval** ...
URL: www-nplri.nist.gov show in clusters
Sources: [MSN 32](#)
- Library and Information Science > Information Retrieval in the Yahoo! Directory** [new window]
Yahoo reviewed these sites and found them related to Library and **Information** Science > **Information** of Glasgow - **Information Retrieval Group** - **information** on the resources and people in the Glas...

http://www-nplri.nist.gov/

start 2 Netscape Stanford 463_07b_Clustering.ppt Lecture6_Clustering.ppt Polyplexion

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q=Santorini

 Vivísimo®	company products solutions customers der
	Santorini the We
	Search Clusty.com with our NEW FireFox Toolbar
Clustered Results	
<ul style="list-style-type: none"> Santorini (224) ► Hotels (83) ► Photos (35) ► Holidays (26) ► Volcano (22) ► Wedding (19) ► Car, Rentals (12) ► Weather, Forecast (6) ► Conference (6) ► Santorini Thira (6) ► Wine, Product descriptions (5) ▼ More 	<p>Cluster Volcano > Photos, Stromboli contains 3 do</p> <p>1. Decade Volcano -- Santorini Greece [new window]</p> <p>Information, photos, links and travel to Santorini, St</p> <p>URL: www.decadevolcano.net - show in clusters</p> <p>Sources: Open Directory 3</p> <p>2. Volcano Photo Gallery [new window] [frame] [preview]</p> <p>Photos of Santorini, Etna, Stromboli, Hawaii (Kilau</p> <p>September 2003: Santorini photos ...</p> <p>URL: www.decadevolcano.net/photos/photo_gallery.htm</p> <p>Sources: MSN 68</p> <p>3. Maps and pictures & general information on S</p> <p>Santorini (Thira) (info, maps, photos & weather infor</p> <p>of Cyclades & Santorini -Top Fira -Top Fira -Top View</p> <p>URL: www.dolphin-hellas.gr/.../Santorini/Santorini.htm</p> <p>Sources: WiseNut 17</p>

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Τύποι Ομαδοποίησης

- Ανάλογα με τη σχέση μεταξύ Ιδιοτήτων και Κλάσεων
 - Monothetic clustering
 - Polythentic clustering
- Ανάλογα με τη σχέση μεταξύ Αντικειμένων και Κλάσεων
 - Αποκλειστική (exclusive) ομαδοποίηση
 - Επικαλυπτόμενη (overlapping) ομαδοποίηση
 - Ένα αντικείμενο μπορεί να ανήκει σε παραπάνω από μία κλάση
- Ανάλογα με τη σχέση μεταξύ Κλάσεων
 - Χωρίς διάταξη: οι κλάσεις δεν συνδέονται μεταξύ τους
 - Με διάταξη (ιεραρχική): υπάρχουν σχέσεις μεταξύ των κλάσεων



Monothetic vs. Polythentic

- **Monothetic**
 - Μια κλάση ορίζεται βάσει ενός συνόλου ικανών και αναγκαίων ιδιοτήτων που πρέπει να ικανοποιούν τα μέλη της (Αριστοτελικός ορισμός)
- **Polythentic**
 - Μια κλάση ορίζεται βάσει ενός συνόλου ιδιοτήτων $\Phi = \phi_1, \dots, \phi_n$, τ.ω.
 - Κάθε μέλος της κλάσης πρέπει να έχει ένα μεγάλο αριθμό των ιδιοτήτων Φ
 - Κάθε ϕ του Φ χαρακτηρίζει πολλά αντικείμενα
 - Δεν είναι αναγκαίο να υπάρχει μια ϕ που να ικανοποιείται από όλα τα μέλη της κλάσης
- Στην ΑΠ, έχει δοθεί έμφαση σε αλγόριθμους για αυτόματη παραγωγή polythentic classifications.



Monothetic vs. Polythetic

	A	B	C	D	E	F	G	H
1	+	+	+					
2	+	+			+			
3	+		+	+				
4	+	+	+					
5				+	+	+		
6				+	+	+		
7				+	+		+	
8				+	+		+	

Figure 3.1. An illustration of the differences between monothetic and polythetic

- 8 individuals (1-8) and 8 properties (A-H).
- The possession of a property is indicated by a plus sign. The individuals 1-4 constitute a polythetic group each individual possessing three out of four of the properties A,B,C,D.
- The other 4 individuals can be split into two monothetic classes {5,6} and {7,8}.



Μέτρα Συσχέτισης (Association)

- Μετρικές συναρτήσεις ομοιότητας, συσχέτισης (απόστασης):
 - Pairwise measure
 - Similarity increases as the number or proportion of shared properties increase
 - Typically normalized between 0 and 1
 - $S(X,X)=1$, $S(X,Y)=S(Y,X)$
- Παραδείγματα μετρικών ομοιότητας
 - Οι περισσότερες είναι κανονικοποιημένες εκδόσεις του $|X \cap Y|$ ή του εσωτερικού γινομένου (εάν έχουμε βεβαρημένους όρους)
 - **Dice's coefficient** $2 |X \cap Y| / |X| + |Y|$
 - **Jaccard's coefficient** $|X \cap Y| / |X \cup Y|$
 - **Cosine correlation**
- Δεν υπάρχει το «καλύτερο» μέτρο (που να δίνει τα καλύτερα αποτελέσματα σε κάθε περίπτωση)



Παραδείγματα Μέτρων για Έγγραφα

- Dice's coefficient $2 |X \cap Y| / |X| + |Y|$
- Jaccard's coefficient $|X \cap Y| / |X \cup Y|$

Μέτρα για την περίπτωση που τα βάρη δεν είναι δυαδικά:

$$\text{DiceSim}(dj, dm) = \frac{2 \sum_{i=1}^t (w_{ij} \cdot w_{im})}{\sum_{i=1}^t w_{ij}^2 + \sum_{i=1}^t w_{im}^2}$$

$$\text{JaccardSim}(dj, dm) = \frac{\sum_{i=1}^t (w_{ij} \cdot w_{im})}{\sum_{i=1}^t w_{ij}^2 + \sum_{i=1}^t w_{im}^2 - \sum_{i=1}^t (w_{ij} \cdot w_{im})}$$

$$\text{CosSim}(dj, dm) = \frac{\sum_{i=1}^t (w_{ij} \cdot w_{im})}{\sqrt{\sum_{i=1}^t w_{ij}^2} \cdot \sqrt{\sum_{i=1}^t w_{im}^2}}$$



Ομαδοποίηση ως τρόπος Αναπαράστασης (Clustering as Representation)

- Η ομαδοποίηση είναι μια μορφή μη επιτηρούμενης μάθησης (unsupervised learning)
 - Για εκμάθηση της υποκείμενης δομής και κλάσεων
- Η ομαδοποίηση είναι μια μορφή μετασχηματισμού της αναπαράστασης (representation transformation)
 - Τα έγγραφα παριστάνονται όχι μόνο βάσει των όρων αλλά και βάσει των κλάσεων στις οποίες μετέχουν
- Η ομαδοποίηση μπορεί να θεωρηθεί ως μια τεχνική για μείωση των διαστάσεων (dimensionality reduction)
 - Ειδικά το term clustering
 - Latent Semantic Indexing, Factor Analysis είναι παρόμοιες τεχνικές



Ομαδοποίηση για βελτίωση της απόδοσης (Clustering for Efficiency)

Method:

- 1/ Cluster documents,
- 2/ Represent clusters by mean or average document,
- 3/ compare query to cluster representatives
- 4/ Return the documents of most similar cluster

example



Ομαδοποίηση για βελτίωση της Αποτελεσματικότητας (Clustering for Effectiveness)

- By transforming representation, clustering may also result in more effective retrieval
- Retrieval of clusters makes it possible to retrieve documents that may not have many terms in common with the query
 - E.g. LSI



Document Clustering Approaches

- **Graph Theoretic**
 - Defines clusters based on a graph where documents are nodes and edges exist if similarity greater than some threshold
 - Require at least $O(n^2)$ computation
 - Naturally hierarchic (agglomerative)
 - Good formal properties
 - Reflect structure of data
- **Based on relationships to cluster representatives or means**
 - Define criteria for separability of cluster representatives
 - Typically have some measure of goodness of cluster
 - Require only $O(n \log n)$ or even $O(n)$ computations
 - Tend to impose structure (e.g. number of clusters)
 - Can have undesirable properties (e.g. order dependence)
 - Usually produce partitions (no overlapping clusters)



Criteria of Adequacy for Clustering Methods

- The method produces a clustering which is unlikely to be altered drastically when further objects are incorporated (stable under growth)
- The method is stable in the sense that small errors in the description of objects lead to small changes in the clustering
- The method is independent of the initial ordering of the objects

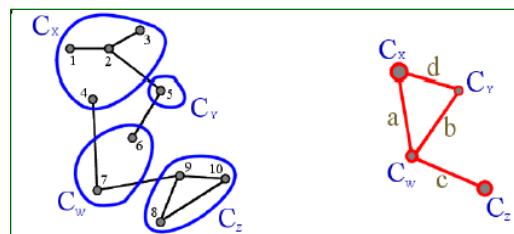


Graph Theoretic Clustering Algorithms



Graph Clustering

- Graph clustering deals with the problem of clustering a graph
 - grouping similar nodes of a graph into a set of subgraphs





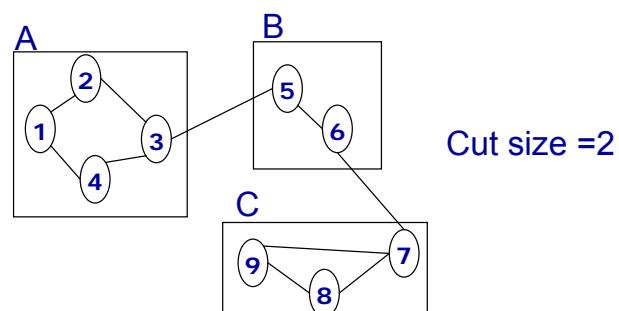
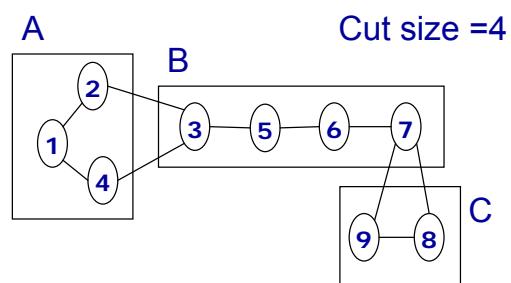
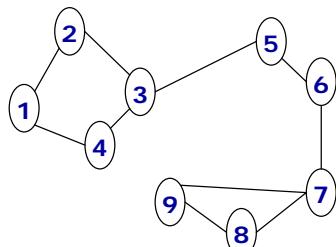
Quality criteria for graph clustering methods

Graph clustering methods should produce clusters with
high cohesion and low coupling

- **high cohesion:**
 - there should be many internal edges
- **low “cut size”:**
 - The cut size (else called *external cost*) of a clustering measures how many edges are external to all sub-graphs, that is, how many edges cross cluster boundaries.
- **Uniformity of cluster size is also often desirable.**
 - A uniform graph clustering is where $|C_i|$ is close to $|C_j|$ for all i,j in $\{1..k\}$



Example





Quality Measures for Graph Clustering

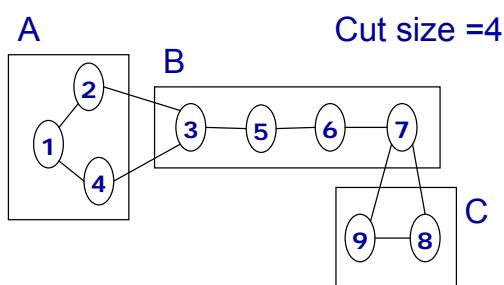
- There are several. One well known is the CC measure (Coupling-Cohesion measure)

$$CC = \frac{|E^{in}| - |E^{ex}|}{|E|}$$

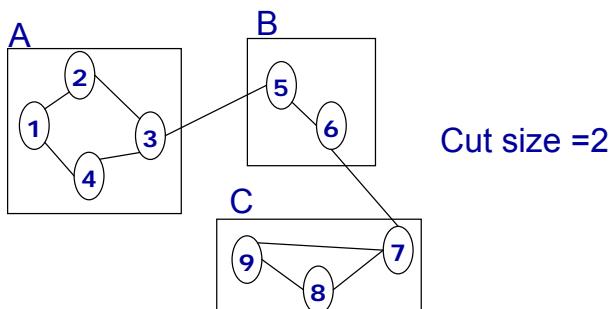
- E^{in} : the “internal” edges: those that connect nodes of the same cluster
 - E^{ex} : the “external” edges: those that cross cluster boundaries
 - maximum value of CC: 1
 - when all edges are internal
 - minimum value of CC: -1
 - when all edges are external



Example



$$CC = \frac{6-4}{10} = 0.2$$

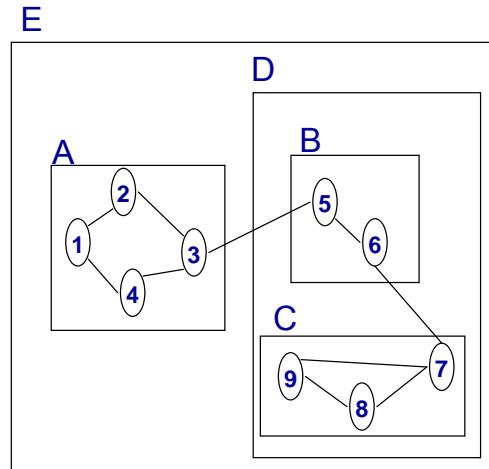
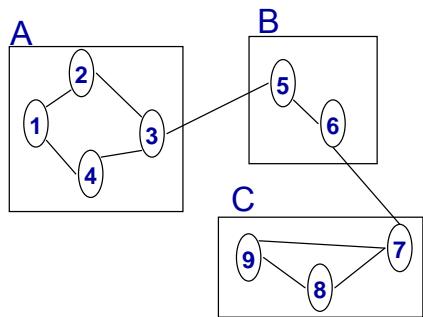


$$CC = \frac{8-2}{10} = 0.6$$



Hierarchical Graph Clustering

- The clusters of the graph can be clustered themselves to form a higher level clustering, and so on.
- A hierarchical clustering is a collection of clusters where any two clusters are either disjoint or nested.



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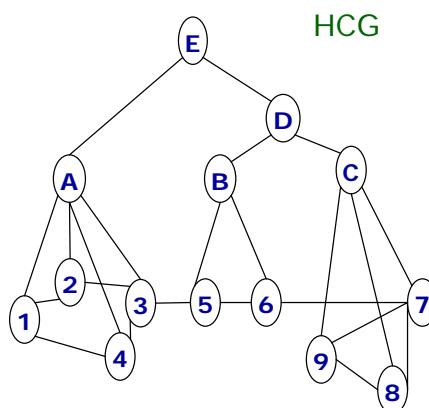
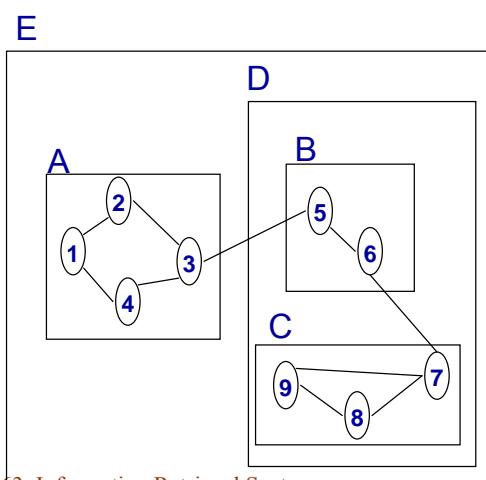
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Hierarchical Clustered Graph

A Hierarchical Clustered Graph (HCG) is a pair (G, T) where
G is the underlying graph, and
T is a rooted tree such that the leaves of T are the nodes of G.
(the tree T represents an inclusion relationship: the leaves of T are nodes of G, the internal nodes of T represent a set of graph nodes, i.e. a cluster)



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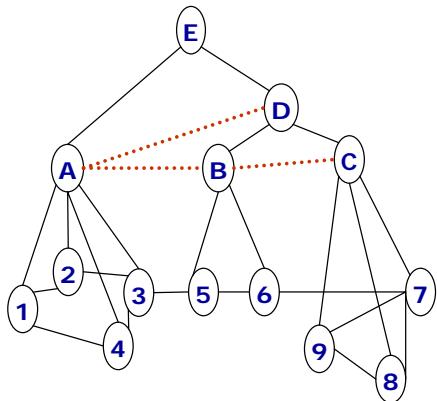


Implied Edges

Implied edges: edges between the internal nodes.

Two clusters are connected iff the nodes that they contain are related.

Multiple implied edges (between the same pair of clusters) can be ignored or summed up to form weighted implied edges. Thresholding can be applied in order to filter out some implied edges



A Hierarchical Compound Graph is a triad (G, T, I) where (G, T) is a hierarchical clustered graph (HCG), and I the set of implied edges set.



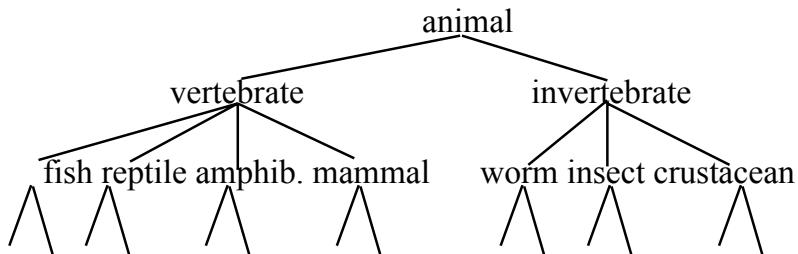
Graph Theoretic Clustering Approaches

- Given a graph of objects connected by links that represent similarities greater than some threshold, the following cluster definitions are straightforward:
 - **Connected Component**: subgraph such that each node is connected to at least one other node in the subgraph and the set of nodes is maximal with respect to that property
 - Called **single link** clusters
 - **Maximal complete subgraph**: subgraph such that each node is connected to every other node in the subgraph (clique)
 - **Complete link** clusters
- Others are possible and very common:
 - **Average link**: each cluster member has a greater average similarity to the remaining members of the cluster than it does to all members of any other cluster



Hierarchical Clustering

- Build a tree-based hierarchical taxonomy (*dendrogram*).
- Recursive application of a standard clustering algorithm can produce a hierarchical clustering.



Hierarchical Clustering Methods

- **Agglomerative (συσσώρευσης)** (*bottom-up*) methods start with each example in its own cluster and iteratively combine them to form larger and larger clusters.
- **Divisive (διαίρεσης)** (*partitional, top-down*) separate all examples immediately into clusters.



An hierarchical (agglomerative) clustering algorithm

1/ Βαλε κάθε έγγραφο σε ένα διαφορετικό cluster

2. Υπολόγισε την ομοιότητα μεταξύ όλων των ζευγαριών cluster

3. Βρες το ζεύγος {Cu,Cv} με την υψηλότερη (inter-cluster) ομοιότητα

4. Συγχώνευσε τα clusters Cu, Cv

5. Επανέλαβε (από το βήμα 2) έως ότου να καταλήξουμε να έχουμε 1 μόνο cluster

6. Επέστρεψε την ιεραρχία των clusters (το ιστορικό των συγχωνεύσεων)



An hierarchical (agglomerative) clustering algorithm

1/ Βαλε κάθε έγγραφο σε ένα διαφορετικό cluster

$C := \emptyset$; For $i=1$ to n $C := C \cup [di]$

2. Υπολόγισε την ομοιότητα μεταξύ όλων των ζευγαριών cluster

Compute $\text{SIM}(c, c')$ for each $c, c' \in C$

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$\text{sim}(d,d') = \text{CosineSim}(d,d')$ or $\text{DiceSim}(d,d')$ or $\text{JaccardSim}(d,d')$

single link: similarity of two most similar. = $\max\{ \text{sim}(d,d') | d \in c, d' \in c' \}$

$\text{SIM}(c,c') = \text{complete link}$: similarity of two least similar. = $\min\{ \text{sim}(d,d') | d \in c, d' \in c' \}$

average link: average similarity b. = $\text{avg}\{ \text{sim}(d,d') | d \in c, d' \in c' \}$

3. Βρες το ζεύγος $\{Cu,Cv\}$ με την υψηλότερη (inter-cluster) ομοιότητα

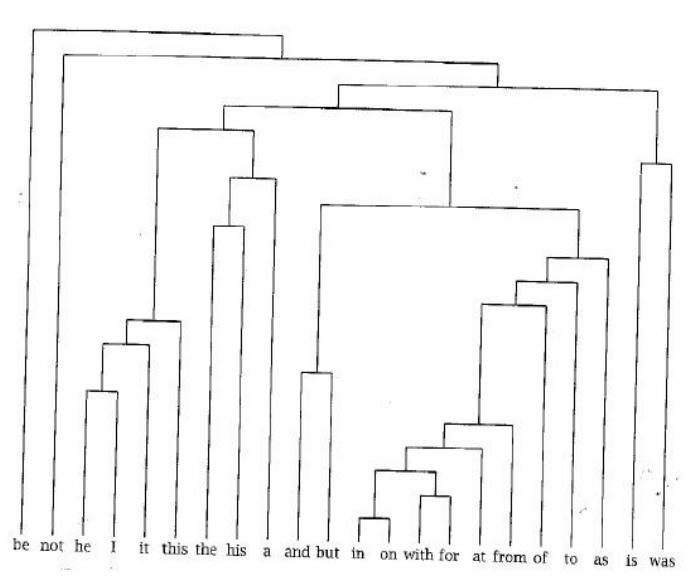
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5. Επανέλαβε (από το βήμα 2) έως ότου να καταλήξουμε να έχουμε 1 μόνο cluster

6. Επέστρεψε την ιεραρχία των clusters (το ιστορικό των συγχωνεύσεων)

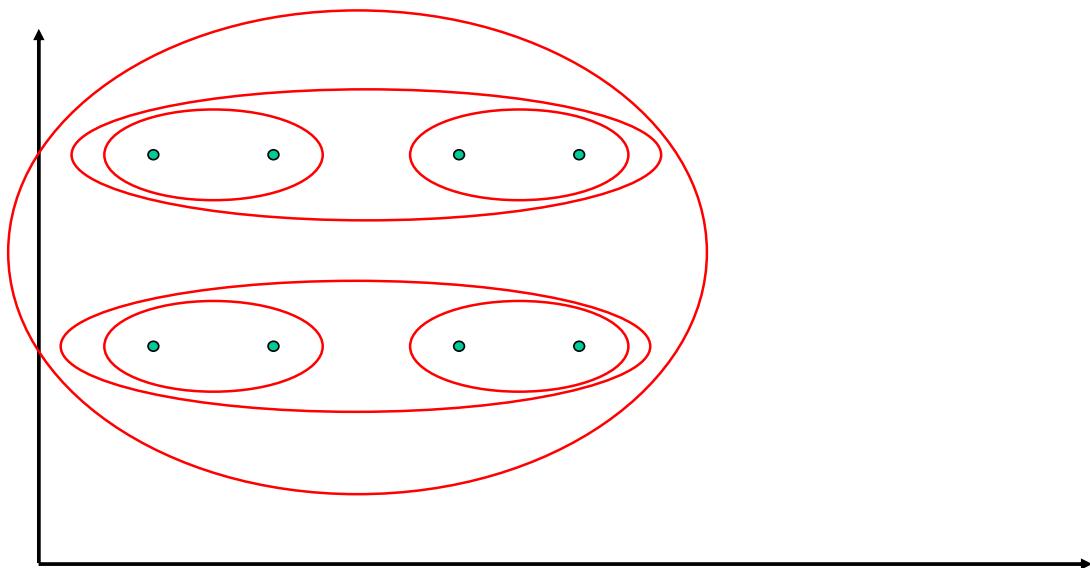


Dendrogram or Cluster Hierarchy

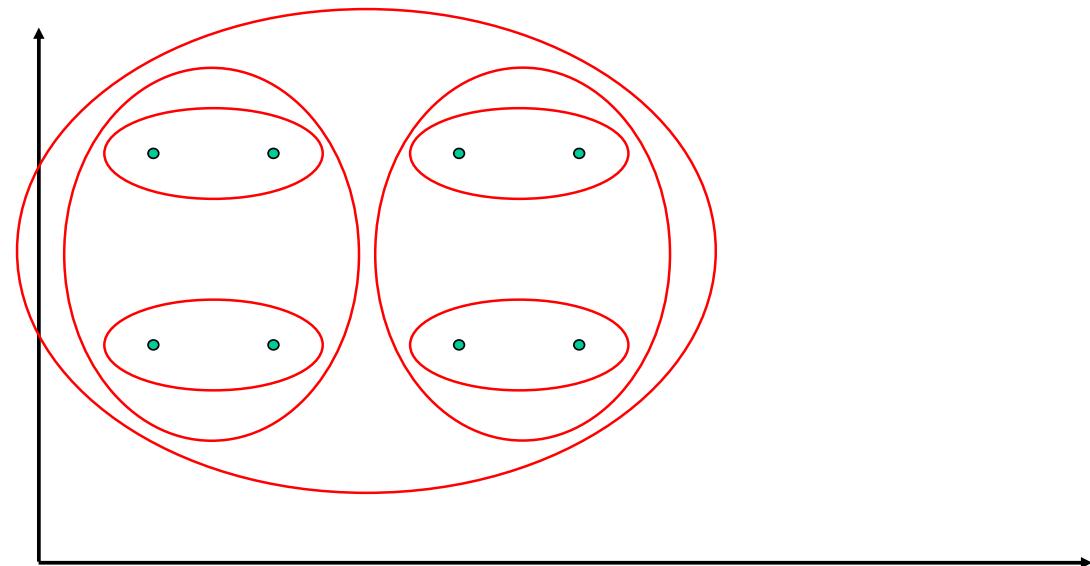




Single Link Example



Complete Link Example





- Single-link
 - is provably the only method that satisfies criteria of adequacy
 - however it produces “long, straggly (ανάκατα) string” that are not good clusters
 - Only a single-link required to connect
- Complete link
 - produces good clusters (more “tight,” spherical clusters), but too few of them (many singletons)
- Average-link
 - For both searching and browsing applications, average-link clustering has been shown to produce the best overall effectiveness



Ward's method (an alternative to single/complete/average link)

- **Cluster merging:**
 - Merge the pair of clusters whose merger minimizes the increase in the total within-group error sum of squares, based on the Euclidean distance between centroids
- **Remarks:**
 - this method tends to create symmetric hierarchies



Computing the Document Similarity Matrix

d_1			
d_2	s_{21}		
d_3	s_{31}	s_{32}	
:	:	:	:
d_n	s_{n1}	s_{n2}	$\dots s_{n,n-1}$
	d_1	d_2	$\dots d_{n-1} d_n$

Empty because
 $\text{sim}(X, Y) = \text{sim}(Y, X)$

- Optimization: Compute $\text{sim}(d_i, d_j)$ only if d_i and d_j have at least one term in common (otherwise it is 0)
 - This is done by exploiting the inverted index



Clustering algorithms based on relationships to
cluster representatives or means
(Fast Partition Algorithms)



Fast Partition Methods

Single Pass

- Assign the document d_1 as the representative (centroid,mean) for c_1
- For each d_i , calculate the similarity Sim with the representative for each existing cluster
- If Sim_{Max} is greater than threshold value $simThres$, add the document to the corresponding cluster and recalculate the cluster representative; otherwise use d_i to initiate a new cluster
- If a document d_i remains to be clustered, repeat



Fast Partition Methods

K-means (or reallocation methods)

- Select K cluster representatives
 - For $i = 1$ to N , assign d_i to the most similar centroid
 - For $j = 1$ to K , recalculate the cluster centroid c_j
 - Repeat the above steps until there is little or no change in cluster membership
- **Issues:**
 - How should K representatives be chosen?
 - Numerous variations on this basic method
 - cluster splitting and merging strategies
 - criteria for cluster coherence
 - seed selection



K-Means

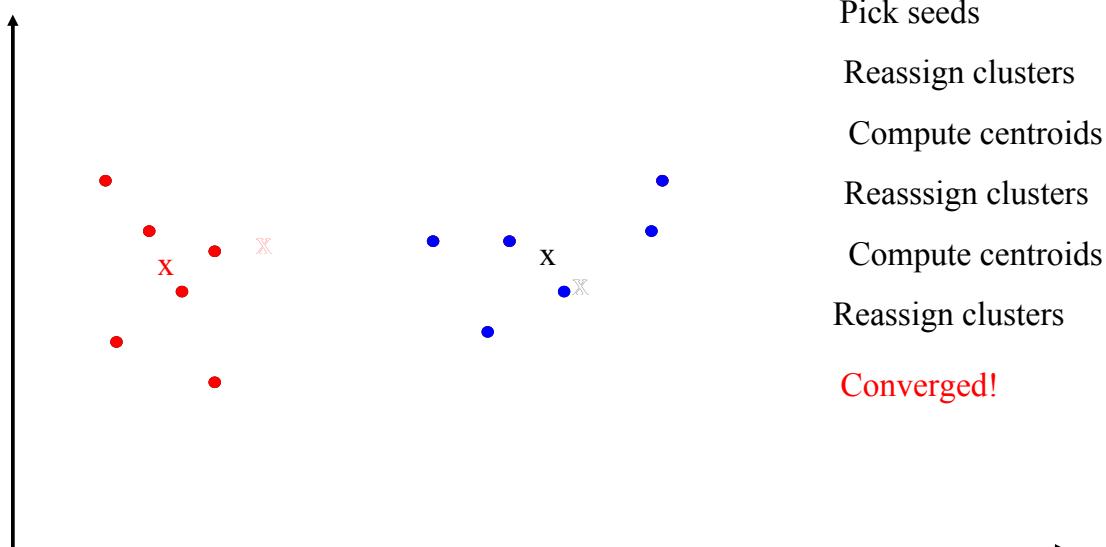
- Assumes instances are real-valued vectors.
- Clusters based on *centroids*, *center of gravity*, or mean of points in a cluster, c :
 - For example, the centroid of (1,2,3), (4,5,6) and (7,2,6) is (4,3,5).

$$\mu(c) = \frac{1}{|c|} \sum_{x \in c} x$$

- Reassignment of instances to clusters is based on distance to the current cluster centroids.



K Means Example (K=2)





Nearest Neighbor Clusters

- Cluster each document with its k nearest neighbors
- Produces overlapping clusters
- Called “star” clusters by Sparck Jones
- Can be used to produce hierachic clusters
- cf. “documents like this” in web search



Complexity Remarks

- Computing the matrix with document similarities: $O(n^2)$
- Simple reallocation clustering method with k clusters $O(kn)$
 - πιο γρήγορος από τους αλγορίθμους για ιεραρχική ομαδοποίηση
- Agglomerative or Divisive Hierarchical Clustering:
 - απαιτεί $n-1$ συγχωνεύσεις/διαιρέσεις
 - η πολυπλοκότητα του είναι τουλάχιστον $O(n^2)$



Cluster Searching

Document Retrieval from a Clustered Data Set

- **Top-down searching:**
 - start at top of cluster hierarchy, choose one or more of the best matching clusters to expand at the next level
 - tends to get lost
- **Bottom-up searching:**
 - create inverted file of “lowestlevel” clusters and rank them
 - more effective
 - indicates that highest similarity clusters (such as nearest neighbor) are the most useful for searching
- After clusters are retrieved in order, documents in those clusters are ranked
- Cluster search produces similar level of effectiveness to document search, finds different relevant documents



Some notes

- HAC and K-Means have been applied to text in a straightforward way.
- Typically use **normalized**, TF/IDF-weighted vectors and cosine similarity.
- Optimize computations for sparse vectors.
- Applications:
 - During retrieval, **add other documents** in the same cluster as the initial retrieved documents to improve recall.
 - **Clustering of results** of retrieval to present more organized results to the user (e.g. vivisimo search engine)
 - **Automated production of hierarchical taxonomies** of documents for browsing purposes (like Yahoo & DMOZ).



Human Clustering (χειρονακτική ομαδοποίηση)

- **Questions:**

- Is there a clustering that people will agree on?
- Is clustering something that people do consistently?
- Yahoo suggests there's value in creating categories
 - Fixed hierarchy that people like

- **"Human performance on clustering Web pages"**

- Macskassy, Banerjee, Davison, and Hirsh (Rutgers)
- KDD 1998, and extended technical report

- **Αποτελέσματα: Μάλλον δεν υπάρχει μεγάλη συμφωνία**

- γενικά προτίμηση σε μικρά clusters
- άλλοι χρήστες προτιμούν/δημιουργούν επικαλυπτόμενα, άλλοι αποκλειστικά clusters
- τα περιεχόμενα των clusters διέφεραν αρκετά
- γενική ομαδοποίηση (ανεξαρτήτου επερώτησης) δεν φαίνεται να είναι πολύ χρήσιμη